

Randolph Township Parks, Recreation and Community Services Department  
Dial-A-Ride Procedures  
**Revised March 23, 2023**

Notice to our Dial-A-Ride **Medical** customers:

Randolph Township is committed to the safety and well-being of our drivers and the community we serve. As part of the ongoing emergency response measures and based on health authority guidance, the following are requirements and requests for your support:

We will provide transportation for senior citizens and disabled individuals to and from doctor's appointments four days a week. This program is offered to **permanent residents** ages 60 and above (a permanent resident must reside in Randolph at least 60% of the year); and disabled adults 18 and above who receive Social Security disability benefits (**you must show proof you are receiving Social Security benefits if you are under 60 years of age**).

Medical Vehicle: Curb to Curb transportation to and from doctor's offices. The vehicle runs Monday thru Thursday. Appointments are available 9:00am – 3:00pm for local areas which are Randolph, Roxbury and Rockaway. All other areas like Denville, Morristown, Parsippany and Mount Arlington appointments are from 9:30am – 1:30pm. To ensure transportation is available, passengers are encouraged to contact the office as soon as they have a scheduled medical appointment.

- **MASKS:** Are optional in the Township vehicles but masks maybe required in some Doctor's Offices. Drivers will assist you in and out of the vehicle and also take your walker/cane for you. Drivers will not go up to your door to get you or will not walk you into your Doctors Office. Curbside service only.
- **ESSENTIAL TRIPS:** When making a reservation, all clients will be asked the purpose of their trip; and specific information as doctors name, address, telephone number and if there is a suite #. We do not take anyone to Adult Day Care, Job Sites and Dialysis is a **one way there only**.
- **SYMPTOMS:** If you have had symptoms of COVID-19 within the last five days, please do not use our transportation.
- **DISTANCING:** There may be more than one passenger in a vehicle at a time.

Call 973-989-7084 for reservations.

**Turn over for Shopping information on the Back.**

Randolph Township Parks, Recreation and Community Services Department  
Dial-A-Ride Procedures  
**Starting May 1, 2023**

Notice to our Dial-A-Ride **Shopping** customers:

Randolph Township is committed to the safety and well-being of our drivers and the community we serve. As part of the ongoing emergency response measures and based on health authority guidance, the following are requirements and requests for your support:

We will provide transportation for senior citizens and disabled individuals to Shopping two days a week. This program is offered to **permanent residents** ages 60 and above (a permanent resident must reside in Randolph at least 60% of the year); and disabled adults 18 and above who receive Social Security disability benefits (**you must show proof you are receiving Social Security benefits if you are under 60 years of age**).

**Shopping Vehicle:** The vehicle runs **Monday** and **Wednesday**.

**Monday:** ShopRite or Walmart in Roxbury

**Wednesday:**

- 1<sup>st</sup> Rockaway Commons, Rockaway
- 2<sup>nd</sup> Wegmans, Parsippany
- 3<sup>rd</sup> Acme or Weiss, Randolph
- 4<sup>th</sup> Rockaway Commons, Rockaway

To ensure transportation is available, passengers are encouraged to contact the office to request what date they would like to go. Friday during work hours (8:30am-4:30pm) is the cut off for shopping on Monday. Tuesday during work hours (8:30am-4:30pm) is the cut off for shopping on Wednesday.

- **MASKS:** Are optional in the Township vehicles. Drivers will assist you in and out of the vehicle and also take your walker/cane for you.
- **ESSENTIAL TRIPS:** When going to the grocery store you will be allotted **3 bag maximum**. Start time for pickup will be 9:30am and the driver will tell you how long you have to shop at that location. Drivers will assist you with your grocery bags if needed to get them in the vehicle and will leave them curbside when returning home. **Drivers are not allowed to leave the vehicle unattended.**
- **SYMPTOMS:** If you have had symptoms of COVID-19 within the last five days, please do not use our transportation.

Call 973-989-7084 for reservations.